**Backlog** - liste intermédiaire (25 juillet) :

1. user registration (orga, prov, custom)
2. superadmin login
3. Organiser subscription(+Subscription fee)
4. Customise website (orga)
5. listing products (orga)
6. listing services (provider)
7. browsing products/services & viewing details (custom)
8. connecting with service providers (orga)
9. booking services (orga)
10. Receiving organiser’s booking requests (with commission proposal?)(prov)
11. confirming organiser’s bookings (prov)
12. making bookings (custom)
13. making payment / manage payments (custom)
14. managing bookings (orga)
15. managing organiser’s bookings (prov)
16. managing bookings (custom)
17. handling payments (orga)
18. handling payments (prov)
19. customising packages & updating products (orga)
20. managing listings (prov)
21. managing user info
22. managing content and information (super adm)
23. managing subscription fees (super adm)
24. managing organiser (superadm)
25. managing providers (superadm)
26. managing user (super admin)
27. analysing performance (orga)
28. analysing performance (prov)
29. platform analytics(superadm)
30. review and ratings (custom)
31. manage custom review (orga)
32. review providers (orga)
33. Favoris (custom)
34. collaborating with other organisers (orga)
35. collaborating with other providers (prov)
36. travel recommendation(custom)
37. exploring destination (custom)
38. customer support (all users)
39. handling customer support issues (superadm)
40. system monitoring and maintenance (superadm)
41. reporting & compliance (superadm)

|  | N° | User Story | Magdaline | Nway | Marie | Rüdiger | Florian | Brendan |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **✅** | **1** | **User Registration (Organizer, Provider, Customer, SuperAdmin)** | 1 | 1 | 1 |  | 2 | 1 |
| **✅** | **2** | **Listing Products (Organizer)** | 4 | 4 | 3 |  | 7 | 4 |
| **✅** | **3** | **Connecting with Service Providers (Organizer)** |  | 7 |  |  | 11 | 8 |
| **✅** | **4** | **Booking Services(Organizer)** | 5 | 8 |  |  | 8 | 9 |
| **✅** | **5** | **Managing Bookings(Organizer)** | 6 | 12 |  |  | 23 | 13 |
| **✅** | **6** | **Customizing Packages & Updating Products(Organizer)** | 2 |  | 4 |  | 17 | 16 |
| **✅** | **7** | **Handling Payments(Organizer)** |  | 17 |  |  | 12 | 17 |
| **✅** | **8** | **Reviewing Providers(Organizer)** | 39 |  |  |  | 35 | 25 |
|  | **9** | **Customer Support (Organizer)** |  |  |  |  | 39 | 39 |
| **✅** | **10** | **Analyzing Performance (Organizer)** | 40 |  |  |  | 28 | 43 |
| **✅** | **11** | **Managing Customer Information (Organizer)** |  |  |  | Registration | 14 | 20 |
| **✅** | **12** | **Collaborating with Other Organizers (Organizer)** | 37 |  |  |  | 33 | 26 |
| **✅** | **13** | **Listing Services (Provider)** | 3 | 5 |  |  | 16 | 5 |
| **✅** | **14** | **Managing Listings (Provider)** |  | 11 |  |  | 20 | 21 |
| **✅** | **15** | **Receiving Booking Requests (Provider)** |  | 9 |  |  | 21 | 11 |
| **✅** | **16** | **Confirming Bookings (Provider)** |  | 17 |  |  | 25 | 12 |
| **✅** | **17** | **Managing Bookings (Provider)** |  | 13 |  |  | 24 | 14 |
| **✅** | **18** | **Handling Payments (Provider)** |  |  |  |  | 18 | 19 |
| **✅** | **19** | **Managing Customer Reviews (Provider)** | 38 |  |  |  | 38 | 24 |
|  | **20** | **Customer Support (Provider)** |  |  |  |  | 40 | 40 |
| **✅** | **21** | **Analysing Performance (Provider)** | 43 |  |  |  | 32 | 42 |
|  | **22** | **Promotions and Marketing (Provider)** | 44 |  |  |  | 37 | 46 |
| **✅** | **23** | **Collaborating with Other Providers (Provider)** | 45 |  |  |  | 33 | 27 |
| **✅** | **24** | **Browsing Services/product & Viewing Service Details (Customer)** |  | 6 |  |  | 22 | 6 |
| **✅** | **25** | **Making a Booking (Customer)** |  | 14 |  |  | 9 | 10 |
| **✅** | **26** | **Managing Bookings (Customer)** |  | 15 |  |  | 27 | 15 |
| **✅** | **27** | **Managing Payment and Transactions (Customer)** |  | 16 |  |  | 19 | 18 |
| **✅** | **28** | **Providing Reviews and Ratings (Customer)** |  |  |  |  | 36 | 23 |
|  | **29** | **Customer Support (Customer)** |  |  |  |  | 41 | 41 |
| **✅** | **30** | **Exploring Travel Destinations (Customer)** |  |  |  |  | 26 | 45 |
| **✅** | **31** | **Accessing Travel Guides and Tips (Customer)** | 42 |  |  |  | 34 | 47 |
| **✅** | **32** | **Personalised Recommendations (Customer)** | 41 |  |  |  | 42 | 38 |
| **✅** | **33** | **Super Admin Login** |  | 2 |  |  | 1 | 28 |
| **✅** | **34** | **Managing Organizers (SuperAdmin)** |  | L m |  |  | 4 | 29 |
| **✅** | **35** | **Managing Providers (SuperAdmin)** |  |  |  |  | 5 | 30 |
| **✅**  **✅** | **36** | **Managing Subscription Fees (SuperAdmin)**  **Viewing Platform Analytics (SuperAdmin)** |  |  |  |  | 6  30 | 32  34 |
|  | **37** | **Handling Customer Support Issues (SuperAdmin)** |  |  |  |  | 31 | 35 |
| **✅** | **38** | **Managing Content and Information (SuperAdmin)** |  |  |  |  | 10 | 33 |
| **✅** | **39** | **System Monitoring and Maintenance (SuperAdmin)** |  |  |  |  | 29 | 36 |
| **✅** | **40** | **User Management (SuperAdmin)** |  |  |  |  | 3 | 31 |
| **✅** | **41** | **Reporting and Compliance (SuperAdmin)** |  |  |  |  | 13 | 37 |

* **Backlog in 9 groups**
* **Registration**
* **Organizer Registration(Organizer)**
* **Provider Registration (Provider)**
* **User Registration (Customer)**
* **Buy subscription(Organizer)**
* **Product creation**
* **Listing Products (Organizer)**
* **Listing Services (Provider)**
* **Browsing Services/products (Customer)**
* **Connecting with Service Providers (Organizer)**
* **Booking Process**
* **Booking Services (Organizer)**
* **Receiving Booking Requests (Provider)**
* **Viewing Service Details (Customer)**
* **Customize/update/ manage**
* **Updating Products (Organizer)**
* **Managing Listings (Provider)**
* **Managing Bookings (Organizer)**
* **Managing Bookings (Provider)**
* **Managing Bookings (Customer)**

**Payments**

* **Managing Payments and Transactions (Customer)**
* **Handling Payments (Organizer)**
* **Confirming Bookings (Provider)**
* **Interaction among parties**
* **Managing Customer Information (Organizer)**
* **Handling Customer Support Issues (SuperAdmin)**
* **Managing Customer Reviews (Provider)**
* **Providing Reviews and Ratings (Customer)**
* **Customer Support (Provider)**
* **Customer Support (Organizer)**
* **Customer Support (Customer)**
* **Management**
* **Customizing Packages (Organizer)**
* **Managing Subscription Fees (SuperAdmin)**
* **Managing Organizers (SuperAdmin)**
* **Managing Providers (SuperAdmin)**
* **Viewing Platform Analytics (SuperAdmin)**
* **Accessibility of the site**
* **Exploring Travel Destinations (Customer)**
* **Accessing Travel Guides and Tips (Customer)**
* **Personalized Recommendations (Customer)**
* **Reviewing Providers (Organizer)**
* **Optional tasks of super admin**
* **Managing Content and Information (SuperAdmin)**
* **Reporting and Compliance (SuperAdmin)**
* **System Monitoring and Maintenance (SuperAdmin)**

En tant qu’utilisateur je souhaite pouvoir creer un compte?

En tant qu’utilisateur:

* Je veux être sûr que mes champs soient bien remplis!
* Je veux pouvoir accéder au formulaire de création de compte
* Je veux pouvoir valider mon profil une fois le questionnaire rempli
* Je veux pouvoir modifier mes informations personnelles
* Je veux pouvoir supprimer mon compte utilisateur:
* Je veux pouvoir me connecter à mon espace après la création de mon compte
* Je veux pouvoir réinitialiser mon mot de passe en cas d’oubli

En tant qu’organizer :

* Je veux pouvoir accéder au formulaire de choix d’un abonnement
* Je veux pouvoir accéder au formulaire de creation de voyage
* Je veux pouvoir remplir les différents champs du formulaire
* Je veux pouvoir valider le formulaire d’inscription
* Je veux pouvoir afficher la liste de toutes les offres de voyages
* Je veux pouvoir recevoir une notification à chaque nouvelle proposition de service
* Je veux pouvoir accéder à un formulaire pour remonter des anomalies techniques

En tant que provider:

* Je veux pouvoir accéder au formulaire de proposition de service
* Je veux pouvoir choisir un organizer
* Je veux pouvoir supprimer une proposition de service plus disponible

En tant que customer:

* Je veux pouvoir faire des recherches d'offres multicritères
* Je veux pouvoir créer mon offre personnalisée
* Je veux pouvoir réserver mon choix d’offre
* Je veux pouvoir accéder au formulaire de paiement de ma réservation
* Je veux pouvoir recevoir la confirmation de ma réservation
* Je veux pouvoir accéder à l’historique de toutes mes réservations
* Je veux pouvoir mettre une étoile à chaque offre qui m’inspire

En tant que super admin:

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Les différents types d’abonnement

| Abonnement standard | Abonnement premium | Abonnement Deluxe |
| --- | --- | --- |
| -nombre prestataire?  - nombre utilisateur?  -Organizer gère compte utilisateur (customer,provider)  -hébergement  -transport  -customization standard  -reporting  -prix | -Nombre prestataire?  -nombre utilisateur?  -chaque utilisateur gère son compte  -hebergement  -restauration  -transport  -customization premium  -reporting  -prix | -Nombre prestataire illimité  -Nombre utilisateur illimité  -chaque utilisateur gère son compte  -chaque utilisateur peut personnaliser son profil  -hébergement  -transport  -restauration  -extra  -customization deluxe  -reporting  -prix |

Avis Flo :

1. Super Admin Login
2. User Registration (Organizer, Provider, Customer, SuperAdmin)
3. User Management (SuperAdmin)
4. Managing Organizers (SuperAdmin)
5. Managing Providers (SuperAdmin)
6. Managing Subscription Fees (SuperAdmin)
7. Listing Products (Organizer)
8. Booking Services (Organizer)
9. Making a Booking (Customer)
10. Managing Content and Information (SuperAdmin)
11. Connecting with Service Providers (Organizer)
12. Handling Payments (Organizer)
13. Reporting and Compliance (SuperAdmin)
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